• Does the CCG operate or commission, a referral management centre that assesses referrals by local GPs?
  NHS Greater Huddersfield CCG does not operate or commission a referral management centre.

• If yes, when was this introduced?
  Not applicable.

• Which organisation(s) operates the referral management centre for the CCG?
  Not applicable.

• Please list the relevant branches of medicine that fall under the referral management centre’s remit e.g. cardiology, gastroenterology, palliative care etc
  Not applicable.

• How much did the CCG spend on referral management centres for GP referrals in the past three financial years (2013-14, 2014-15, 2015-16)? Please break down by month
  Not applicable.

• Does the CCG track or estimate savings made from using a referral management scheme? If yes, please give actual (or estimated) savings for past three financial years (2013-14, 2014-15, 2015-16)
  Not applicable.

• How many GP referrals did the CCG process over the past three financial years (2013-14, 2014-15, 2015-16)? Please break down by month
  Not applicable.

• Over the past three financial years (2013-14, 2014-15, 2015-16) how many referrals from GPs were rejected? (approx. if necessary) Please break down by month
  Not applicable.

• For this time period please state how many referrals were returned for the following reasons:
  i. Information missing in the referral
  ii. Not meeting criteria for commissioning policies and clinical referral
iii. A specialist has reviewed the referral and advised the GP on how to treat the patient or has requested other investigations should be carried out ahead of a referral

iv. Any other reason

Please state any other reasons for rejecting a referral and say how many rejections there were of each type

Not applicable.

- For the past three financial years (2013-14, 2014-15, 2015-16) how many complaints has the CCG received about its referral process?
Complaints relating to GP's including referral processes are handled by NHS England, and any GP complaints received by the CCG are passed to NHS England. Greater Huddersfield CCG has received no complaints in relation to referral processes in 2013-14, 2014-15, 2015-16.